

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 09:42

all these changes WIRTUOSO from last night are fraudulent. I was drugged, and held against my will.

agent

6 Oct, 09:42

Thanks for getting in touch about cancelling your transfer. We've taken a look and the money is already on its way, so it's too late to cancel now. You may be able to ask the recipient's bank to reject the money. This will return it to Wise, and we'll refund you. To do this [download a transfer receipt](#) to help the receiving bank find your money. Otherwise, you'll need to ask the recipient to send the money back to you.

agent

6 Oct, 09:42

Did this answer your issue?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:04

No - Connect me with an agent

Automated internal note()

6 Oct, 10:04

We'll connect you now to a Support agent who can help. Someone should be with you soon.

agent

6 Oct, 10:17

Hi christopher, thanks for getting in touch!

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:18

hi

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:18

so what an insane night, all those charges last night are fraudulent

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:19

there is no way I would,could spend that amount of money

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:20

how is possible for these charges ? to happen?

agent

6 Oct, 10:21

I understand you have issues with a transfer

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:22

WIRTUOSO all those charges where against my will

agent

6 Oct, 10:28

could you ;et me know transfer number?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:29

sure there are like 9 transfers

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:29

all under WIRTUOSO

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:32

hi

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:32

all the WIRTUOSO

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:32

are fraudulent

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:33

I did not spend 24000 cdn at one place

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:33

that's insane

agent

6 Oct, 10:36

I can see the last transfer is from today 1247153680, and the other ones are movements between accounts so could you please confirm could you please confirm if the ones there were made on October 5 were also a frauded?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:37

all the WIRTUOSO are fraudulent. I was drugged and taken advantage of

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:39

I am filling a police report tomorrow morning. what's the next step?

agent

6 Oct, 10:40

could please let me know if they forced you to made the transfers or they had access to your account?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:41

they forced me , it was hands down the scariest situation of my live

agent

6 Oct, 10:41

Thank you for let me know me that you will make the report please send us the police report as soon as posible

agent

6 Oct, 10:42

I'm sorry this situation let just take a look for the next step, I will be right back

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:42

is there directl email I can have?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:43

my friend mark was also drugged but never got hustled

agent

6 Oct, 10:50

Can you please provide us this information in order to rise this information to relevant team

- How/when did you learn of the unusual activity and what were your actions after discovering this?
- Can you provide a list of the device models you have used to access Wise in the last month?
- Have you noticed any other accounts (email, social media, banking etc) were compromised?
- Could you please confirm your last genuine login date/approximate time and your last genuine activity?
- Can you access your Wise account right now? If so, please check your balance and transfers and confirm if there's any activity you don't recognise.
- At the time of the unrecognised transfer(s), can you provide your approximate location (city/country is specific enough)?
- Can you provide the time, date and location of the incident?
- What security did you have on the Wise app (for example, code/fingerprint/face)?

agent

6 Oct, 10:56

Are you still there?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:58

ok I will do this in the next hour, just out for a walk , trying to calm my nerves

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 10:59

yes I am here

agent

6 Oct, 11:01

Ok we'll wait for your respond just to let you know that we will escalate your case to relevant team and they may take 1 working day

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 11:02

ok great thank you

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 11:02

is there a specific email?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 11:02

or just open this chat?

agent

6 Oct, 11:04

via the email registered in your account

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 11:04

okay cjlcarson@gmail.com

agent

6 Oct, 11:11

thank you

agent

6 Oct, 11:23

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:17

I was scammed they almost completely emptied my account. how is this possible?

Automated internal note()

6 Oct, 15:17

We'll connect you now to a Support agent who can help. Someone should be with you soon.

Agent

6 Oct, 15:18

Hello, Christopher

Thank you for reaching out.

Agent

6 Oct, 15:18

I understand that you want to report someone who scammed you. I'm here to assist you.

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:19

all the transactions from WIRTUOSO are fraudulent. I did not spend 18000 at one place

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:20

my friend at where both roofied , I just now fell ok

Agent

6 Oct, 15:22

I'm checking your previous interaction with my colleague, and your report has been submitted already, and it's currently in the hands of our specialized department. I'm really sorry to read the situation that you have faced with your friend.

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:23

worst possible outcome I fell discussed

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:24

thank you for your help

Agent

6 Oct, 15:25

Please note our specialized team will do their best to investigate this case, and find a solution to this situation.

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:26

do you think I will get my money back

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:26

I was drugged and held against my will

Agent

6 Oct, 15:28

To be honest with you, Christopher. This is completely related to our specialized team, they are the ones in charge of carefully investigating all this horrible situation and looking for tools and options to provide you a resolution at the end, so I don't have a way to assure you if it will be a positive/negative resolution since I'm not part of that team.

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:29

ok I will go in the morning and file a police report

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:29

I'm still shakey

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:30

from whatever was given to me

Agent

6 Oct, 15:30

Please do it, since this kind of people can't be free doing this horrible things to good people like you and your friend.

Agent

6 Oct, 15:30

I hope you will get better, and all this situation could be sort it out.

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:31

ok is there something I should do? or just wait for the team to reach out to me?

Agent

6 Oct, 15:32

By now, please try to rest and care about your health, and we will get in touch with you via email as soon as we have an update about your report.

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:32

ok

Agent

6 Oct, 15:32

I want to confirm with you if aside from this question, is there anything else I can do for you today?

christopher joseph lloyd carson(cjlcarson@gmail.com)

6 Oct, 15:33

nope thank you

Agent

6 Oct, 15:33

It was a pleasure to assist you today, I hope you're having a great day ! If you ever have more questions, feel free to explore our helpful resources on our [Help Centre](#)

.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:01

I just wanted to say I met with the police, and now I will meet with a criminal lawyer in an hour from now.

Automated internal note()

7 Oct, 06:01

We'll connect you now to a Support agent who can help. Someone should be with you soon.

Agent

7 Oct, 06:03

Hi christopher, thanks for getting in touch!

Agent

7 Oct, 06:03

Let me take a look

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:03

this is regarding 17500 USD that was taken from me. fraudulently.

Agent

7 Oct, 06:08

Hey christopher – just a quick update to let you know I'm still looking into this and will be with you as soon as possible.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:09

ok

Agent

7 Oct, 06:10

Hey there, have you already submitted a dispute?

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:11

I spoke to two wise employees yesterday. they said I would get an email.. but I still have not received anything.

Agent

7 Oct, 06:13

We need as many details as possible, like a detailed description of what you purchased and what happened, including dates. It's important to fill out the form with all the requested information and documentation to speed up the process, so we won't need to request documentation by email. If you have done that, we are going to get in touch with you via email, once we have reviewed everything. We are sorry that it's taking this long.

Is there anything else I can help with?

Agent

7 Oct, 06:13

Are you still there?

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:14

no. I will look for email and will send police report and everything I can do.

Agent

7 Oct, 06:15

Okay that sounds good. I was happy to help.

Have a lovely day

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:15

yes still here

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 06:15

ok thanks

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:03

hello, I just wanted to send an update. I have spent all day at the police station and lawyers. attached is the police report and a photo of some injury I received . all the transfers from this merchant are fraudulent. what are the next steps?

[IMG_20241007_175509.jpg](#)

[IMG_20241007_162618.jpg](#)

[IMG_20241007_175504.jpg](#)

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:12

I have emailed you my police report that shows fraudulent charges of 69 210 PLN or 17569.12 USD. The money looks like it was wired using Revolt. I was drugged and the people used face id to unlock my phone. also in the email is a picture of my arm from the night in question. thank you for your help.

Automated internal note()

7 Oct, 11:12

We'll connect you now to a Support agent who can help. Someone should be with you soon.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:12

hi

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:13

please review my account from the last 2 days of chats. thank you

Agent

7 Oct, 11:14

Hi christopher, thanks for getting in touch!

Agent

7 Oct, 11:14

let me take a quick look at this – I'll get back to you soon.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:14

ok

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:14

thanks 👍

Agent

7 Oct, 11:20

Hey christopher — just a quick update to let you know I'm still looking into this and will be with you as soon as possible.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:24

ok great. I am kinda stuck here in Poland until this is sorted out. thanks 👍 for the help

Agent

7 Oct, 11:32

OK, I'm very sorry to hear this situation, let me see to send the police report to the investigation

Agent

7 Oct, 11:32

Is there anything else I can help with?

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:33

ok thanks 🙏

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:33

I will msg you tomorrow

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 11:33

have a good night

Agent

7 Oct, 11:33

Thanks for getting in touch — have a great day.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:33

more money has been taken from my account via PayPal, it does say who took it just reference numbers , I was asleep and another 250\$ has been taken. this is painful, I removed direct payment to PayPal just now.

Automated internal note()

7 Oct, 20:33

We'll connect you now to a Support agent who can help. Someone should be with you soon.

Agent

7 Oct, 20:34

Hi christopher, thanks for getting in touch!

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:34

I have lost over 17500 USD from wise account this week.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:34

this is heartbreaking

Agent

7 Oct, 20:35

Can I have the specific transaction number that you're referring to?

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:36

One sec

Agent

7 Oct, 20:36

Take your time.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:37

reference number 16660661

Agent

7 Oct, 20:39

You're not supposed to pay this transaction?

Agent

7 Oct, 20:44

Are you still there?

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:45

it's fine I figured it out, it was money I sent to my son. sorry my account was compromised on Saturday and I lose over 17k USD.. the wise team has been informed.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:46

so u can imagine I am abit on edge

Agent

7 Oct, 20:46

Okay then.

Agent

7 Oct, 20:47

That's understandable. No worries.

christopher joseph lloyd carson(cjlcarson@gmail.com)

7 Oct, 20:47

have a good day

Agent

7 Oct, 20:48

In the future, if you got charged by merchant that you not supposed to be charged, I can advise you to contact the merchant directly and ask them why you being charged on that transaction.

Agent

7 Oct, 20:48

Happy to help! Have a great day.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 08:54

I am wondering if you received my emails regarding the fraudulent charges to my account. If you look into the history of these chats over the last 4 days you will understand more.

Automated internal note()

Yesterday 08:54

We'll connect you now to a Support agent who can help. Someone should be with you soon.

christopher joseph lloyd carson(cjlcars@gmail.com)

Yesterday 08:54

hi

Agent

Yesterday 08:55

Hey christopher, I've now read through your issue and I'm already looking into it. Please give me a moment and I'll get back to you within 5 minutes.

christopher joseph lloyd carson(cjlcars@gmail.com)

Yesterday 08:55

okay cool thanks

Agent

Yesterday 09:04

Thank you for waiting. Yes we have received your emails regarding the fraudulent case. What is your exact question here Christopher ?

christopher joseph lloyd carson(cjlcars@gmail.com)

Yesterday 09:05

I am just waiting for some email back. This is a serious matter regarding the theft of my savings. I am basically stuck here in Poland until this is resolved.

Agent

Yesterday 09:06

I will check for your the deadlines for replies. Please hold on, thank you.

christopher joseph lloyd carson(cjlcars@gmail.com)

Yesterday 09:06

okay great

Agent

Yesterday 09:10

As I saw, the last communication you had from our team was the 22nd of September right ?

christopher joseph lloyd carson(cjlcars@gmail.com)

Yesterday 09:10

what?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 09:11

i heard yesterday from them by email

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 09:11

this is VERY concerning

Agent

Yesterday 09:11

Okey. I will double check. Please keep calm sir, I am here to help you. Thank you.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 09:12

would you be calm if you lost 17500 USD?

Agent

Yesterday 09:14

Thank you for waiting.

Agent

Yesterday 09:15

I have found your email with the answers sent. Please note that the investigation usually takes 1-2 working days, but sometimes it can sometimes take longer (up to 10 days). Our relevant team will get back to you via email

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 09:16

ok let's pray it doesn't take 10 days.

Agent

Yesterday 09:16

I will pray for you.

Agent

Yesterday 09:16

Is there anything else I can help with?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 09:16

thank you 🙏 I appreciate you

christopher joseph lloyd carson(cjlcarson@gmail.com)

Yesterday 09:17

no I go for a walk.. that's free to do

Agent

Yesterday 09:17

You are welcome. I hope that you will get your money back, and I am sure that our team will do their best to help you.

Agent

Yesterday 09:18

Have a nice walk Christopher .. enjoy it indeed :) Bye bye

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:41

I want your supervisor

Automated internal note()

Today 08:41

Please wait while we connect you to one of our team to help. It shouldn't take too long.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:42

I want email for your legal team

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:42

I do not have time to talk to you, no offense

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:44

waiting

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:46

hello?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:47

hello???

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:47

please transfer me to someone in charge

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:48

npw

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:48

now

Agent

Today 08:49

Hey Christopher let me take a quick look at this — I'll get back to you soon

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:49

please provide me with the phone number or email for your legal team. now.

Automated internal note()

Today 08:49

Please wait while we connect you to one of our team to help. It shouldn't take too long.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:49

now

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:50

my legal team is here

Agent

Today 08:50

Hey christopher, let me take a quick look at this — I'll get back to you soon.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:51

I want the names of your legal department.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:51

i will be going to international news about my story

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:51

skum company

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:53

just look it up

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:53

send me the information now

Agent

Today 08:54

I was checking and, unfortunately, there's no phone number to talk with our legal team.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:54

wow

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:54

let's see what happens next

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:55

fuckers. I will not stop.

Agent

Today 08:58

Hello Christopher.

Hope you are doing well.

I understand you want the email for our legal team.

I am going to escalate this to my relevant team to follow up.

we will be contacting you via email.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 08:59

Thank you for your assistance.

I will be contacting the police here in Krakow Poland. If, you had no contact. I am ready to proceed with national news and suing Wise.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:04

I want names and emails for who is directly involved in this decision.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:10

Hello?

On Thu, Oct 10, 2024, 4:04 PM Chris Carson wrote:

I want names and emails for who is directly involved in this decision.

>

On Thu, Oct 10, 2024, 3:59 PM Chris Carson wrote:

>

Thank you for your assistance.

>

I will be contacting the police here in Krakow Poland. If, you had no

contact. I am ready to proceed with national news and suing Wise.

>

On Thu, Oct 10, 2024, 3:58 PM Wise Support

wrote:

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:13

Supervisor. I want legal team email now.

Automated internal note()

Today 09:13

Please wait while we connect you to one of our team to help. It shouldn't take too long.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:13

please escalate my immediate msg now

Agent

Today 09:14

Hi christopher, thanks for getting in touch!

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:14

I want legal team email or phone number now

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:14

Alice. stop being a robot

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:15

give me email now for the legal team

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:16

if you can. please add this to my file.

Agent

Today 09:16

Sorry for this inconvenience, I was checking your case to follow the proper process in this case.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:16

drugged, left for dead. no help from Wise

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:16

national news

Agent

Today 09:16

Please, allow me a moment to delve deeper into this matter.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:16

no

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:17

shit is gonna to get very wild

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:19

I am taking now with criminal lawyer

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:19

to see if your clown company

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:19

even spoke

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:19

to police

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:19

not looking good

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:20

Alice

Agent

Today 09:21

I completely understand that you may be feeling impatient due to this situation, and I want to assure you that we are committed to thoroughly reviewing all aspects of your case. I have looked into it, and unfortunately, there isn't a phone number available to reach our legal team, as they do not provide a phone line for inquiries. However, I can certainly request a callback from our manager to assist you further.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:21

is there away you can email me the last conversations I have since this past Saturday?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:22

insane

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:22

I will be going to national news

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:22

clown company

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:23

robbed, held captive, beat . left for dead

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:23

awesome

Agent

Today 09:23

Sure I can provide to you the chat transcript via email once we finish the chat.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:24

I want it from Saturday until now

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:24

thank you

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:24

cjlcarson@gmail.com

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:26

.

Agent

Today 09:26

I can see that our team already provide you an answer for your case. Unfortunately, we are unable to issue a refund for the payments in question.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:26

insane

Agent

Today 09:26

Sure, I will provide you the transcript.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:27

please send me everything from this past Saturday until now

Agent

Today 09:27

There is something more besides the transcript that I can help you with?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:27

and how would you feel , if you were drugged. held captive

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:28

and drained of 18k

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:28

usd

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:28

this company is a joke

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:28

send me the transcripts

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:29

and when asked for legal team department, denied

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:29

this will look awesome for national news

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:30

send transcripts now

Agent

Today 09:31

I truly empathize with the distressing situation you are facing, and I am genuinely sorry to hear about your experience. However, as our team has mentioned previously, we are unable to validate your claim of unauthorized access and transfers at this time. We did not detect any irregularities or signs of a security breach, which must be frustrating to hear. Please know that we are here to support you in any way we can like cooperate if the authorities contact us.

Agent

Today 09:32

To send you the transcript we have to finish the chat. Will you like to proceed with this?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:33

so the team contacted the police here in Krakow Poland?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:33

and looked at the video footage?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:34

and talked to my witness?

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:35

exactly who at the police station did they talk to?

Agent

Today 09:36

I do not have access to the internal processes of the investigation conducted by our relevant team. However, I can assure you that if the authorities contact us, we will provide the necessary information and assistance for your case.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:36

you can't answer, because they, wise, didn't.. they don't cgre

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:36

insa

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:36

insane

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:36

global news will love this

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:37

15 billion dollar company

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:37

zero regards for human life

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:37

that a good title

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:38

as soon as tomorrow morning, when I will confirm that Wise never talked to the police

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:38

expect a shit storm

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:39

please fwd this to your supervisor

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:40

and email all conversations from Saturday October 6 until now.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:43

send me the transcripts now.

christopher joseph lloyd carson(cjlcarson@gmail.com)

Today 09:56

Once I confirm tomorrow that you, so called team never contacted the police

here. I will be suing Wise. ...And releasing a statement to expose you.

On Thu, Oct 10, 2024, 4:10 PM Chris Carson wrote:

Hello?

>

On Thu, Oct 10, 2024, 4:04 PM Chris Carson wrote:

>

I want names and emails for who is directly involved in this decision.

>

On Thu, Oct 10, 2024, 3:59 PM Chris Carson wrote:

>

Thank you for your assistance.

>

I will be contacting the police here in Krakow Poland. If, you had no

contact. I am ready to proceed with national news and suing Wise.

>

On Thu, Oct 10, 2024, 3:58 PM Wise Support

wrote:

christopher joseph lloyd carson(cjlcarson@gmail.com)

About an hour ago

To confirm. Once this statement is realized . Wise is looking at 1-6 million in losses per month.

If i were you , I would fwd my case to the highest of authorities.

On Thu, Oct 10, 2024, 4:56 PM Chris Carson wrote:

Once I confirm tomorrow that you, so called team never contacted the police here. I will be suing Wise. ...And releasing a statement to expose you.

>

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contact. I am ready to proceed with national news and suing Wise.

>

On Thu, Oct 10, 2024, 3:58 PM Wise Support

wrote:

christopher joseph lloyd carson(cjlcarson@gmail.com)

About an hour ago

You have until 7am UK time to confirm. Otherwise I will be releasing a statement against Wise .

On Thu, Oct 10, 2024, 5:34 PM Chris Carson wrote:

Hello??

>

On Thu, Oct 10, 2024, 5:09 PM Chris Carson wrote:

>

To confirm. Once this statement is realized . Wise is looking at 1-6

million in losses per month.

>

If i were you , I would fwd my case to the highest of authorities.

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Thank you for your assistance.

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I will be contacting the police here in Krakow Poland. If, you had no

contact. I am ready to proceed with national news and suing Wise.

>

On Thu, Oct 10, 2024, 3:58 PM Wise Support

wrote:

christopher joseph lloyd carson(cjlcarson@gmail.com)

27min ago

help. I have asked twice for my chat summeries from today in this pat Saturday.

Automated internal note()

27min ago

Please wait while we connect you to one of our team to help. It shouldn't take too long.

christopher joseph lloyd carson(cjlcarson@gmail.com)

26min ago

hello alina

christopher joseph lloyd carson(cjlcarson@gmail.com)

26min ago

can you please send me my chats from today going back to this past Saturday?

christopher joseph lloyd carson(cjlcarson@gmail.com)

26min ago

thank you

christopher joseph lloyd carson(cjlcarson@gmail.com)

22min ago

hello?

christopher joseph lloyd carson(cjlcarson@gmail.com)

20min ago

hi can you send me the

Automated internal note()

20min ago

Please wait while we connect you to one of our team to help. It shouldn't take too long.

christopher joseph lloyd carson(cjlcarson@gmail.com)

20min ago

hi

Agent

20min ago

Hi christopher, thanks for getting in touch!

christopher joseph lloyd carson(cjlcarson@gmail.com)

20min ago

ya don't be to excited

christopher joseph lloyd carson(cjlcarson@gmail.com)

19min ago

can you please send me

christopher joseph lloyd carson(cjlcarson@gmail.com)

19min ago

the last days of my chats

Agent

19min ago

Send you what I'm sorry?

christopher joseph lloyd carson(cjlcarson@gmail.com)

19min ago

from this past Saturday until yoday

Agent

19min ago

The previous conversations?

christopher joseph lloyd carson(cjlcarson@gmail.com)

19min ago

today

christopher joseph lloyd carson(cjlcarson@gmail.com)

19min ago

yes

christopher joseph lloyd carson(cjlcarson@gmail.com)

18min ago

thank you annie

Agent

17min ago

In order to send you the interactions from Saturday until today I'll need to end this interaction.

christopher joseph lloyd carson(cjlcarson@gmail.com)

16min ago

hahaha ok my lawyers are here laughing.

christopher joseph lloyd carson(cjlcarson@gmail.com)

16min ago

exactly send me to my email cjlcarson@gmail.co

christopher joseph lloyd carson(cjlcarson@gmail.com)

15min ago

cjlcarson@gmail.com

Agent

15min ago

Ok It will be to the email you have linked to your Wise account

christopher joseph lloyd carson(cjlcarson@gmail.com)

15min ago

this is the fourth time today

christopher joseph lloyd carson(cjlcarson@gmail.com)

14min ago

send now also include the email for the legal team

Agent

14min ago

Ok, Is there anything else I can help with?

christopher joseph lloyd carson(cjlcarson@gmail.com)

13min ago

ya can you send me back the 17000\$ you stole from me ..that would be great

Agent

13min ago

I cannot make any promises. Is there anything else I can help with?

christopher joseph lloyd carson(cjlcarson@gmail.com)

12min ago

are you a bot?

Agent

12min ago

I don't

Agent

11min ago

I'm so sorry, I'll check your previous interactions with us and I'll see if I can send them through email, Is there anything else I can help with?

christopher joseph lloyd carson(cjlcarson@gmail.com)

11min ago

can you please send me to a human

christopher joseph lloyd carson(cjlcarson@gmail.com)

10min ago

this is all recorded btw

christopher joseph lloyd carson(cjlcarson@gmail.com)

9min ago

please send me the requested chats from today, and

Agent

9min ago

As mentioned before I'm a human and if you don't have any additional questions or concerns, I'll disconnect this interaction and send you the email

christopher joseph lloyd carson(cjlcarson@gmail.com)

8min ago

I want from October 5 until now.

Agent

8min ago

Ok,

Thanks for getting in touch – have a great day.